

ON-SITE AUDIT QUESTIONNAIRE OF EU. PLASMA SUPPLIER

GENERAL INFORMATION ABOUT THE EU ORGANISATION (LFB PLASMA SUPPLIER)

Organisation Name					
License Number (if applicable only relative to plasma production)	No:				
Country / State / City					
Site Address					
Organisation Type	<input type="checkbox"/> Non-Profit <input type="checkbox"/> Profit/Remunerated <input type="checkbox"/> Compensated				
Site Activity (principal)	Collection <input type="checkbox"/> Manufacturing <input type="checkbox"/> Storage(Warehouse) <input type="checkbox"/> Collection <input type="checkbox"/>				
Other Activities,(if exist)	Quality Assurance <input type="checkbox"/> IT System (MIS) <input type="checkbox"/> Lookback <input type="checkbox"/> Quality Assurance <input type="checkbox"/>				
Audit Type	Qualification/Agreement <input type="checkbox"/> Re-Qualification/Follow-up <input type="checkbox"/> For cause/Post deviation <input type="checkbox"/>				
Audit Scope (On-Site Audit)	QA/QMS <input type="checkbox"/> IT System <input type="checkbox"/> Collection <input type="checkbox"/> Mobile Drives <input type="checkbox"/> Mobile Staging <input type="checkbox"/> Lookback <input type="checkbox"/> Manufacturing <input type="checkbox"/> Plasma QC <input type="checkbox"/> Plasma Storage <input type="checkbox"/> Transport <input type="checkbox"/>				
Date of the present audit		Critical issue:	Major issue:	Other issue:	Remark:
Previous audit date		Critical issue:	Major issue:	Other issue:	Remark:
Major changes applied since the previous audit					
Manufacturing of Plasma for LFB – Type of Contain – Type of Sample	Recovered Plasma 24h <input type="checkbox"/> Bottle <input type="checkbox"/> Bag <input type="checkbox"/> Tube <input type="checkbox"/> Segment <input type="checkbox"/>	Recovered Plasma 72h <input type="checkbox"/> Bottle <input type="checkbox"/> Bag <input type="checkbox"/> Tube <input type="checkbox"/> Segment <input type="checkbox"/>	Single/strict Source Plasma (Plasmapheresis) <input type="checkbox"/> Bottle <input type="checkbox"/> Bag <input type="checkbox"/> Tube <input type="checkbox"/> Segment <input type="checkbox"/>	Mixed/Combined Aphaeresis (e.g. Plasma/Platelets) <input type="checkbox"/> Bottle <input type="checkbox"/> Bag <input type="checkbox"/> Tube <input type="checkbox"/> Segment <input type="checkbox"/>	
Number of unit collected / processed for the last year	RP24H:	RP72H:	SP24H:	Plasma units obtained from mixed aphaeresis	
Donations are from voluntary	Non-Remunerated Donor <input type="checkbox"/>		Remunerated Donor <input type="checkbox"/>	Compensated Donor <input type="checkbox"/>	
EU Certification Status	EU certified Yes <input type="checkbox"/> No <input type="checkbox"/> Date of last EU inspection + Outcome: EU Agency: EU Member State: Final Outcome (Observation): Pending <input type="checkbox"/> On going <input type="checkbox"/> GMP certificate <input type="checkbox"/>				

QUALITY MANAGEMENT SYSTEM (QMS) (1/2) – GMP CHAPTER 1

Is the Quality System based on EU Good Manufacturing Practices (2003/94/EC) and meets the requirements identified in the Directive 2005/62/EC ?	
1. Is there a Quality Manual or equivalent available? 2. Whether yes, does this document contain a description of the QMS (including management responsibilities)?	Yes <input type="checkbox"/> No <input type="checkbox"/> QM Ref: _____ Version: _____ _____
Is there a Site Master file available (SMF)?	Yes <input type="checkbox"/> No <input type="checkbox"/> SMF Ref: _____ Version: _____ _____
1. Is there a Change control (CC) procedure available? 2. If yes, does this SOP define an impact assessment regarding the quality of the manufactured blood products?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____ _____
Does the Change control process comply with FDA and EU 2005/62/EC (TS066-§1.1.12: assignment of a change classification = "Major Impact/Minor Impact/No Impact", based on the impact of the change to product safety, purity, or potency...? to be compliant)?	Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> _____
In case of a change to an existing process, do you systematically initiate a risk-based approach to prospective validation, as part of the change control procedure?	Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> _____
Do you systematically perform qualification and/or validation prior to implementation of new processes, facilities, systems, equipment, or tests?	Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> _____
Are effects of each change to the system or equipment, as well as its impact on quality and safety, determined to identify the extent of re-validation required?	Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> _____
Are all procedures, premises and equipment that have an influence on the quality and safety of blood and blood components validated before introduction and re-validated at regular intervals (2005/62/EC/Annex 1.2.2)?	Yes <input type="checkbox"/> No <input type="checkbox"/> NA <input type="checkbox"/> _____
Are there quality indicators in place, in order to follow quality targets set (SOP to describe the process)?	Yes <input type="checkbox"/> No <input type="checkbox"/> Provide example of quality indicators _____
1. Are thresholds and acceptable limits available for each sector of activity?	1. _____
2. How are Quality indicators managed and followed up (who is involved)?	2. _____
3. How would you rate their efficiency?	3. _____
4. How are they communicated to the staff?	4. _____
5. Do you have periodic reviews summing up achieved and non-achieved quality targets?	5. Yes <input type="checkbox"/> No <input type="checkbox"/> Frequency: _____
Are there systems in place to ensure that deviations, adverse events, adverse reactions and non-conformances are documented, carefully investigated for causative factors of any defect and, where necessary, followed up by the implementation of corrective actions to prevent recurrence?	Yes <input type="checkbox"/> No <input type="checkbox"/> _____
Name of software system in use to trace and follow deviations/gaps (notification, CAPAs, closure...)	_____
Is there a SOP in place to manage deviations, deficiencies and errors system? (<i>An appropriate level of root-cause analysis should be applied during the investigation of deviations, suspected product defects, and other problems: EDQM Ed 19-§1.2.13</i>)	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____ _____
Did your organization update the QMS to reflect current EU- GMP guidelines 2005/62/EC (directive 2016/1214) regarding?	
1. Involvement of the top Management?	1. Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____ Version: _____
2. Root cause analysis?	2. Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____ Version: _____
3. Continual Quality Improvement (CQI)?	3. Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____ Version: _____

QUALITY MANAGEMENT SYSTEM (QMS) (2/2) – GMP CHAPTER 1

Is there a SOP in place for CAPAs implementation?

Yes ☐ No ☐ SOP Ref: _____ Version: _____

1. Data are routinely analyzed to identify quality problems that may require corrective action or to identify unfavorable trends that may require preventive action.

(2005/62/EC/Annex 9.4.2)

1. Yes ☐ No ☐

2. All errors and accidents must be documented and investigated in order to identify problems for correction.

(2005/62/EC/Annex 9.4.3)

2. Yes ☐ No ☐

3. Are the CAPAs system ensured that existing component non-conformity or quality problems are corrected, and that recurrence of the problem is prevented?

3. Yes ☐ No ☐

Are the corrective and preventive actions system ensured that existing component non-conformity or quality problems are corrected, and that recurrence of the problem is prevented?

Yes ☐ No ☐

Are there scheduled meetings to review & follow quality targets (frequency, who does what)?

Yes ☐ No ☐ Frequency: _____

What is the date for the latest Management review meeting?

Could you provide this document to review on-site

PERSONNEL AND ORGANIZATION – GMP CHAPTER 2

General Organization

List the personnel participating in the management review by categories only (no name)?

Number of employees / personnel (staff)	Total: _____	Part-time: _____	Half-time: _____
	Medical Director: _____	Physician: _____	Supervisor: _____
	Technician: _____	QA Specialist: _____	Clerical: _____
	Collection Staff: _____	Manufacturing Staff: _____	Internal driver: _____
	External driver: _____	Other: _____	Other: _____

Head of Processing/Testing independent from Quality Assurance?

Key Personnel

1. Is there an organizational chart available?

1. Yes ☐..No ☐ Ref: _____ Version _____

2. Are the relationships between key personnel clearly shown in the managerial hierarchy?

2. Yes ☐..No ☐

Job Position

Are there job descriptions available for all employees/managers?

Yes ☐ No ☐
Provide example of job position per staff category

1. Do the employees in responsible positions have adequate authority to carry out their responsibilities? (2005/62/EC/Annex 2.2)

1. Yes ☐..No ☐

2. May their duties be delegated to designated deputies of a satisfactory qualification level in case of their absence?

2. Yes ☐..No ☐

Are the job descriptions regularly reviewed and updated?

Provide example of job position per staff category

Yes ☐ No ☐

Frequency: _____

Competency / Training

Is there a SOP in place to qualify personnel before they start a job (tutor system, working with qualified personnel, qualification table...)?

Yes ☐ No ☐

SOP/Form: _____

Is there a training program (initial and continued) in place for each employee (2005/62/EC/Annex 2.3)

Yes ☐ No ☐
Provide training program for the current year

Does training program include Good Manufacturing Practice?

(2005/62/EC/Annex 2.3)

Yes ☐ No ☐ NA ☐

Are the contents of training programs periodically assessed and the competence of personnel evaluated regularly? (2005/62/EC/Annex 2.4)

Yes ☐ No ☐

Frequency: _____ (SOP)

Did the training program for the year achieve (percentage)?

Year: _____ Achievement percentage: _____

Did the evaluation of competence for the year achieve (percentage)?

Year: _____ Achievement percentage: _____

Did the Quality objective(s) from previous management review meeting achieve (percentage)?

Year: _____ Achievement percentage: _____

Are there instructions available to ensure as far as is practicable that no person affected by an infectious disease or having open wounds or lesions is engaged in the testing operations?

Yes ☐ No ☐ NA ☐ SOP/Form: _____

Are there instructions to prohibit eating, drinking, chewing or smoking, or storing food, beverages, or personal-use medications in treatment, testing, and storage areas?

Yes ☐ No ☐ NA ☐ SOP/Form: _____

Are there any instructions to prohibit unhygienic practices in prepared areas or in any other area where blood or blood components could be affected?

Yes ☐ No ☐ NA ☐ SOP/Form: _____

Clerical*: routine documentation and administrative tasks

PREMISES / FACILITIES IN GENERAL (1/2) – GPM CHAPTER 3

Is there a general policy regarding qualification/validation of facilities, equipment, and automated systems in place to ensure compliance with the intended use and regulatory requirement?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Are all planned changes to the facilities, equipment, utilities and processes formally documented and the impact on the quality on blood components assessed?	Yes <input type="checkbox"/> No <input type="checkbox"/> Doc provided: _____
Are the qualification activities considered at all stages from initial development of the user requirements specification through to the end of use of the equipment, facility or system?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Are the premises including mobile sites located, constructed, adapted and maintained to suit the activities to be carried out? <i>(2005/62/EC / Annex 3.3.1)</i>	Yes <input type="checkbox"/> ..No <input type="checkbox"/> <i>(Observation during the tour on-site)</i>
1. Is the access to critical premises (manufacturing, server room, QC lab...) regulated and controlled? <i>(2005/62/EC / Annex 3.4)</i>	1. Yes <input type="checkbox"/> ..No <input type="checkbox"/>
2. Are there steps in place to prevent the entry of unauthorized people?	2. Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are the preparation areas ventilated effectively, with air-control facilities (including temperature and, if necessary, humidity and filtration) appropriate to the operations undertaken?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> <i>(Observation during the tour on-site)</i>
Are there floor plans for the locations?	Yes <input type="checkbox"/> No <input type="checkbox"/> <i>Provide the floor plans</i>
Is sufficient space given to avoid mix-ups and cross-contamination?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> <i>(Observation during the tour on-site)</i>
Is there an adequate and suitable storage space for sample tubes before shipping to the testing labs and records?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> <i>(Observation during the tour on-site)</i>
Do you have special provisions to protect sensitive instruments from vibration, electrical interference, humidity, and extreme temperatures?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> Doc Ref: _____
Are the facilities for changing clothes and washing/toilet purposes been readily accessible and appropriate for the number of users?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Janitorial / Cleaning Is there a planned Cleaning/Janitorial program (contract, frequency/periodicity, solutions/disinfecting, tasks, service...)? <i>Please provide the "Janitorial" contract (name of the company)</i>	Yes <input type="checkbox"/> ..No <input type="checkbox"/> Contract No.: _____ Effective date: _____ Frequency: Daily <input type="checkbox"/> Twice a week <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/>
Is there a recorded review of the cleaning performed by the labs' employees to check the service provided by the vendor? <i>If yes, Please Provide form used for cleaning log for the last 12months</i>	Yes <input type="checkbox"/> ..No <input type="checkbox"/> Doc Ref: _____ Frequency: Daily <input type="checkbox"/> Twice a week <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/>
Achievement of the planned cleaning program in percentage (previous year and current year: January to now)?	Year n-1: _____ Achievement percentage: _____ Year n: _____ Achievement percentage: _____
Number of occasion when cleaning was not properly performed (previous year and current year: January to now)?	Year n-1: _____ Number of gaps: _____ Year n: _____ Number of gaps: _____
Date of the latest Health and Safety audit conducted, If Applicable?	Audit date: _____ Auditor: _____ Outcome: Satisfactory <input type="checkbox"/> Unsatisfactory <input type="checkbox"/>
Number of major and minor concerns highlighted during this H&S audit? <i>Please provide the last H&S audit report</i>	Number of major concerns: _____ Number of minor concerns: _____

PREMISES / FACILITIES IN GENERAL (2/2) – GPM CHAPTER 3

Pest Control

Is there a planned Pest control program (contract, frequency, solutions, tasks, locations...)?

Please provide the "Pest control" contract

Yes ☐..No ☐ Contract No. _____ Effective date: _____

Frequency: Weekly ☐ Monthly ☐ Quarterly ☐ Other ☐ _____

Date of the latest pest control visit on site?

Latest pest control date: _____ Doc signed: Yes ☐..No ☐

Please provide the Pest control service tickets for the last 12 months

Biomecial Waste (BMW)

Is there a planned Biohazard waste program (contract, frequency, locations, licensed vendor...)?

Please provide "BMW Service" contract

Yes ☐..No ☐ Contract No. _____ Effective date: _____

Frequency: Daily ☐ Weekly ☐ 2 x Week ☐ 3 x Week ☐ 2 x Month ☐

Date of the latest BMW pick-up on site?

Latest BMW pick-up date: _____ Doc signed: Yes ☐..No ☐

Please provide the Pest control service tickets for the last 12 months

Are the Biohazard waste bins stored in a secured and locked area?

Yes ☐..No ☐ Area/room: _____

Is there specific/dedicated area designated for the safe disposal of waste, disposable items used during testing, and for reactive sample tubes? (2005/62/EC/Annex 3.6)

Yes ☐..No ☐ Area/room: _____

Are the unsuitable units due to reactive viral marker test results quarantined in this designated area? (e.g. prison, cage with padlock, etc.)

Yes ☐..No ☐

Temperature Monitoring

Temperature monitoring system, Wireless (name, manufacturer, alarm temperature set point...)?

CAMS: _____

What is the Frequency of temperature monitoring?

Twice a day ☐ Daily ☐ Weekly ☐ Monthly ☐

What is the Frequency of calibration of the probes/sensors?

Monthly ☐ Quarterly ☐ Biannually ☐ Yearly ☐

What is the acceptable temperature range in storage area of critical supply (CSSA)?

15-25°C ☐ 20-24°C ☐ Others: _____

Number of temperature excursions observed in the critical supply storage area (previous year and current year: January to now)?

Please provide the temperature excursions dossiers for the last 6 months and the CAPAs implemented

Year n-1: _____ Number of temperature excursions: _____

Year n: _____ Number of temperature excursions: _____

Please indicate the maximum duration during which the temperature remained out of range before the intervention of the operator or engineer in the cases above?

Number of reoccurrences of temperature excursion in critical supply/product area(s) (previous year, current year: January to now)? **Please provide the temperature excursions dossiers for the last 6 months and the CAPAs implemented**

Year n-1: _____ Number of temperature excursions: _____

Year n: _____ Number of temperature excursions: _____

In case of the CAMS is unable to record temperature electronically, is there a back-up system (manual or other, power generator, Min/Max thermometer...)?

Yes ☐ No ☐ Type of back-up: _____

Is there a procedure in place to manage temperature excursions and to define the conduct to be taken to preserve critical supplies/reagents?

Yes ☐ No ☐ SOP Ref: _____ Version: _____

In case of recurrent temperature excursions, is there a SOP or a protocol in place to relocate the critical supply in an alternate storage?

Yes ☐ No ☐ SOP Ref: _____ Version: _____

EQUIPMENT AND MATERIALS (1/2) – GMP CHAPTER 4

Is equipment properly selected to minimize any hazard to donors, personnel or blood components? <i>(2005/62/EC/Annex 4.2)</i>	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Is all equipment qualified, calibrated and maintained to suit its intended purpose? <i>(2005/62/EC/Annex 4.1)</i>	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Is there a general policy as regards of qualification/validation in place to ensure compliance with the intended use and regulatory requirement for items below? 6. New or modified facilities; 7. Equipment and materials, automats; 8. Automated systems; 9. After repair; 10. Prior the initial use.	Yes <input type="checkbox"/> ..No <input type="checkbox"/> SOP Ref: _____ Version: _____ 6. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 7. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 8. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 9. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 10. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
Are all planned changes to the equipment, utilities and processes formally documented and the impact on the quality on blood components assessed?	Yes <input type="checkbox"/> No <input type="checkbox"/> Doc provided: _____
Are the qualification activities considered at all stages from initial development of the user requirements specification through to the end of use of the equipment or automated system?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Does Installation Qualification (IQ) include? 1. Installations of components, equipment, piping, instrumentation, and services, checked against up-to-date engineering drawings and specs. 2. Verification of the correct installation against pre-defined criteria. 3. Collection and collation of supplier operating and working instructions and maintenance requirements. 4. Calibration requirements. 5. Verification of construction materials.	1. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 2. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 3. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 4. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 5. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
Does Operational Qualification (OQ) include? <i>(OQ normally follows IQ but depending on the complexity of the equipment, it may be performed as a combined Installation/Operation Qualification (IOQ))</i> 1. Tests developed from knowledge of processes, systems and equipment to ensure the system is operating as designed. 2. Tests to confirm upper and lower operating limits, and /or “worst case” conditions.	<i>(Completion of a successful OQ allows finalization of calibration, operating and cleaning procedures, operator training and preventive maintenance requirements)</i> 1. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ 2. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
Does Performance Qualification (PQ) include? <i>(PQ should follow successful completion of IQ and OQ)</i> 1. Tests, using production materials, qualified substitutes or simulated blood components proven to have equivalent behavior, under normal and worst case operating conditions. 2. Tests should cover the operating range of the intended process, unless documented evidence from the development phases confirming the operational ranges is available.	<i>(PQ is described as a separate activity, nevertheless in some cases it may be appropriate to perform it in conjunction with OQ or Process Validation.)</i> 1. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____ <i>(frequency of sampling used to confirm process control should be justified)</i> 2. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
Maintenance, Calibration management 1. Is there regular & planned maintenance to detect/prevent avoidable errors and keep the equipment in its optimum functional state? 2. Are maintenance and calibration regularly scheduled, carried out and documented according to established procedures? 3. Are intervals of calibration and monitoring determined for each equipment to achieve/maintain a desired accuracy and quality level? 4. Is calibration and monitoring procedure based on a recognized international standard? 5. Is calibration status of all equipment that requires calibration readily available?	1. Yes <input type="checkbox"/> ..No <input type="checkbox"/> 2. Yes <input type="checkbox"/> ..No <input type="checkbox"/> 3. Yes <input type="checkbox"/> ..No <input type="checkbox"/> <i>(Trending and analyses of calibration and monitoring results are a continuous process)</i> 4. Yes <input type="checkbox"/> ..No <input type="checkbox"/> 5. Yes <input type="checkbox"/> ..No <input type="checkbox"/>

EQUIPMENT AND MATERIALS (2/2) – GMP CHAPTER 4

Are equipment for measuring, weighing, recording and control calibrated and checked at defined intervals using appropriate methods?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are critical processes constantly monitored and periodically evaluated to confirm that they remain valid?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> Periodicity: _____ Doc: _____
Cleaning / Decontamination Is equipment designed/selected so that it can be thoroughly cleaned (and decontaminated) and stored only in a clean and dry condition?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are cleaning and decontamination performed according to detailed and written procedures?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> SOP Ref: _____ Version: _____
Process Validation (2005/62/EC/Annex 4.4) 1. Does the validation show the processes are robust and ensure consistent blood component quality prior to their distribution and routine clinical use?	1. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
2. Do the processes undergo a prospective validation program, wherever possible? (<i>retrospective validation no longer an acceptable approach</i>)	2. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
3. Does the process validation of new blood components cover all intended processes and sites of manufacture?	3. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
4. Does the design assume that the validation performed is representative for all process or product settings?	4. Yes <input type="checkbox"/> ..No <input type="checkbox"/> _____
Documentation, Instructions? 1. Are operating instructions available and appropriate records kept?	1. Yes <input type="checkbox"/> ..No <input type="checkbox"/>
2. Are instructions for use, maintenance, servicing, cleaning, and sanitation available and described?	2. Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are the adequate records of such tests maintained, including the values obtained prior to any adjustment?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are calibration reports included the accuracy of any testing equipment and traceability to a national standard?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are reports and/or calibration certificates reviewed and signed to show acceptance of the document?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Is there a procedure available for each type of equipment that detailing the action to be taken if malfunctions or failures occur?	Yes <input type="checkbox"/> ..No <input type="checkbox"/> SOP Ref: _____ Version: _____
Are the failed calibrations mentioned of non-conformance in order to investigate the potential impact?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>
Are defective equipment labelled clearly as such and, if possible, removed from processing/testing areas?	Yes <input type="checkbox"/> ..No <input type="checkbox"/>

DATA PROCESSING SYSTEM / INFORMATION SYSTEM – CHAPTER 4.2

Data processing software (name, manufacturer, version...)?	Name: _____ Version: _____
Are the computerized systems, software, hardware, and back-up procedures used by the company?	
1. Checked regularly to ensure reliability?	1. Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Validated before use?	2. Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Maintained in a validated state?	3. Yes <input type="checkbox"/> No <input type="checkbox"/>
Are hardware and software correctly protected against unauthorised use or unauthorised changes?	1. Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there a SOP in place to describe the structure and architecture of the IT system (interactions, interfaces, links)	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there a system in place to prevent unauthorized access to computers and laptops?	Yes <input type="checkbox"/> No <input type="checkbox"/> Description: _____
Is there a back-up procedure in place to prevent loss of or damage to data at expected and unexpected down-times or function failures? (2005/62/EC/Annex 4.5)	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____ Periodicity: _____ Record media: _____
Is there a SOP in place to restore data in order to ensure they are still usable and readable (crash tests)?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Frequency/periodicity of the restoration of the computerized data to ensure that they are still effective?	Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/>
Is there a SOP in place to describe management, monitoring and traceability of passwords & user profiles?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
1. Is there a hierarchy of permitted user access to enter, amend, read or print data?	1. Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Are methods of preventing unauthorized entry in place?	2. Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Are personal identity codes/ passwords changed regularly?	3. Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there a validations process in place to monitor upgrade, update or modification of data processing software?	Yes <input type="checkbox"/> No <input type="checkbox"/> Plan Ref: _____ (version: _____)
1. Are all changes in computerized systems validated?	1. Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Is applicable documentation revised accordingly?	2. Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Is relevant personnel trained appropriately before any change introduced into routine use?	3. Yes <input type="checkbox"/> No <input type="checkbox"/>
4. Is user-testing included to demonstrate that the system is correctly performing all specified functions both at initial installation and after any system modifications?	4. Yes <input type="checkbox"/> No <input type="checkbox"/>
Is the servers' room safe and secured, protected against fire, flooding and non-authorized people?	Yes <input type="checkbox"/> No <input type="checkbox"/> Protection deployed: _____
Is there an emergency plan in case of failure or breakdown of the IT system to process and release blood products?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there quality audit performed on the IT system and servers to verify their inviolability and security, and to control if the systems are maintained at all times?	Yes <input type="checkbox"/> No <input type="checkbox"/> By whom: _____ Date of last audit: _____
Is there an emergency plan available in case of failure or breakdown of the Data Processing System to process and release tests results (UPS, generator...)?	Yes <input type="checkbox"/> No <input type="checkbox"/> Plan Ref: _____ (version: _____)
1. Power generator periodically checked?	1. Yes <input type="checkbox"/> No <input type="checkbox"/> By Who: _____ Periodicity: _____
2. Uninterruptible Power Supply) periodically checked?	2. Yes <input type="checkbox"/> No <input type="checkbox"/> By Who: _____ Periodicity: _____
In case of failure or breakdown of the IT system, do you have SOPs for operating in degraded mode?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there a SOP to manage the introductions or corrections of data manually (a double entry, two different employees...)?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____

DOCUMENTATION / ADMINISTRATION (1/2) – GMP CHAPTER 5

Name of Donor management system in use (software name, manufacturer, version, installation date...)	
Authorization of written procedures done by? (Job position)	
Escalation process procedure to raise quality issues?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Frequency of review/update the SOPs used?	Annually <input type="checkbox"/> Every 2 years <input type="checkbox"/> Others <input type="checkbox"/> : _____ By whom: _____ / Job position: _____
Number of procedures in date (up-to-date)?	
Number of procedures with overdue review date?	: % of non-conformities due to transcription error logged for the year?
Regarding records/reports: percentage of non-conformities due to transcription error logged? (previous year, current year: Jan. to now)?	Year n-1: _____ Number of NC: _____ Year n: _____ Number of NC: _____
Are electronic data integrity checked periodically?	Yes <input type="checkbox"/> No <input type="checkbox"/> Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> Others <input type="checkbox"/> : _____
Is Hard copy data integrity checked periodically?	Yes <input type="checkbox"/> No <input type="checkbox"/> Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> Others <input type="checkbox"/> : _____
Is the data integrity check periodically performed on traceability data (date of the latest evaluation)	Yes <input type="checkbox"/> No <input type="checkbox"/> Frequency: _____ Last check: _____
Is there a SOP in place to manage the retention (archiving) of the records / documents?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is the storage of archives/retention performed on-site or off-site (outsourcing?)?	On-site <input type="checkbox"/> Off-site <input type="checkbox"/> SOP Ref: _____ Version: _____ Vendor name: _____ Contract No.: _____
Is there a temperature and humidity monitoring in place in the retention/archives room?	Acceptable range for temperature monitoring: _____ Acceptable range for humidity surveillance: _____
Are the archiving facilities restricted to authorized employee?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there a SOP in place to describe notification management sent to the customers in case of positive results found?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
What are the information methods of the clients in the case of results found positive during donor testing?	
Is there a SOP or process in order to notify the customers whether a donor is found with a positive result?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Delay to inform the customer/fractionator in case of positive results?	
Is there a SOP in place to manage/review alerts notification relating to reagents/solutions, collection devices and/or equipment/material?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____

DOCUMENTATION / ADMINISTRATION (2/2) – GMP CHAPTER 5

Is there a SOP in place to describe lookback and notification management?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____ Is this SOP compliant with EU regulations regarding? – A look back SOP consists of tracing previous donations and testing of any retained samples within a timeframe of at least 6 months <u>prior to the last negative donation</u> . – Data needed for full traceability must be stored for at least 30 years
Are deferred donor files segregated in locked/secured closet?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there a SOP or process in order to notify a donor with a positive result?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there a SOP to block, recall and discard non-conforming blood products available?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Delay to inform the manufacturer in case of non-conformance of quality/safety of plasma for fractionation	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there a disaster plan available and activated to respond to the effects of disasters (fire, flooding, natural disasters, intrusions of unauthorized people...)?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is there Product quality reviews (PQR) available with the objective of verifying the consistency of the existing process and the appropriateness of current specifications in order to highlight trends and to identify improvements of components and process? <i>(A PQR may also be considered as an instrument for surveying the overall quality status of a blood component and its manufacturing processes, including the collection)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> Date for the latest PQR: _____ _____
Frequency/periodicity of the PQR?	Biannually <input type="checkbox"/> Annually <input type="checkbox"/> By who: _____
Is there a SOP in place to qualify suppliers / vendors? <i>(assessment process to purchase critical supplies)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Are the reagents and materials only purchased from approved suppliers and met the documented requirements and specifications of usage?	Yes <input type="checkbox"/> No <input type="checkbox"/> Suppliers List Ref: _____
1. Is there a SOP in place to release the critical materials? <i>(If relevant, materials, reagents and equipment must meet the requirements of Council Directive 93/42/EEC for medical devices and Directive 98/79/EC of the European Parliament and of the Council for in vitro diagnostic medical devices, or comply with equivalent standards in the case of collection in third countries)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
2. Who is in charge of the release (qualified person to perform this task)? <i>(2005/62/EC/Annex 4.3)</i>	_____
Is there a certificate of release for each batch provided by the Manufacturers of sterile materials (e.g. blood bag systems, anticoagulant solutions)?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Are there acceptance criteria defined by the blood establishment (including at least: material name, manufacturer, compliance with relevant requirements? <i>(e.g. pharmacopoeias or regulations for medical devices) and confirmation that the materials are sterile and pyrogen-free)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> Doc Ref: _____
Suppliers/vendors/subcontractors re-qualified on an established and regular basis? <i>Periodicity + Process</i>	On-site audit <input type="checkbox"/> Periodicity: _____ Off-site audit <input type="checkbox"/> Periodicity: _____

MANUFACTURING / PROCESSING / PRODUCTION (1/4) – GMP CHAPTER 6.6, 6.7, 6.8 & 7

Employee/Personnel Number of key personnel and per categories	Total: _____ Director: _____ Technician: _____ Driver: _____	Part-time: _____ Manager: _____ QA Specialist: _____ Other: _____	Half-time: _____ Supervisor: _____ Clerical: _____ Other: _____
Manufacturing facilities Is there a floor plan available for the manufacturing facility?	Yes <input type="checkbox"/> No <input type="checkbox"/> <i>Please provide the floor plans</i>		
Manufacturing areas under temperature monitoring?	Acceptable range 15-25°C <input type="checkbox"/> 20-24°C <input type="checkbox"/> Other: _____ Low alarm set: _____ High alarm set: _____		
Name of the Electronic software management for products manufacturing	Name: _____ Manufacturer: _____ Ver.: _____		
1. Are approved, written instructions for preparation existed for each type of component that is produced?	1. Yes <input type="checkbox"/> No <input type="checkbox"/>		
2. Is there a process flow for each stage in the manufacturing, including where it is undertaken, and any critical equipment used?	2. Yes <input type="checkbox"/> No <input type="checkbox"/>		
3. Are there methods to be used in place for starting up and maintaining critical equipment (e.g. cleaning, assembly, calibration)?	3. Yes <input type="checkbox"/> No <input type="checkbox"/>		
4. Are there requirements to check that equipment and workstation are clean and suitable for use?	4. Yes <input type="checkbox"/> No <input type="checkbox"/>		
5. Are there detailed stepwise processing instructions (e.g. checks on materials, pre-treatments, critical process parameters such as time and temperature...)?	5. Yes <input type="checkbox"/> No <input type="checkbox"/>		
6. Are there instructions for any in-process controls with their limits?	6. Yes <input type="checkbox"/> No <input type="checkbox"/>		
7. Are there requirements for storage of the components and any critical materials and consumables?	7. Yes <input type="checkbox"/> No <input type="checkbox"/>		
Whole blood/Plasma Reception Is there a SOP to record at reception whole blood units and blood components in the processing area?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____		
Are there receiving/dispatch bays in place to protect incoming/outgoing materials (e.g. items transfer from the truck to the reception area) and products from the weather? (2005/62/EC Article 3.1. / EU-GMP §3.20)	Yes <input type="checkbox"/> No <input type="checkbox"/> Evidence (photo) _____		
Is the reception area designed and equipped to allow containers of incoming materials to be cleaned?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Minimal time for processing whole blood/plasma after collection ended?			
Maximal time for processing whole blood/plasma after collection ended?			
Weight of the raw material at reception in the processing area?	Whole blood: Yes <input type="checkbox"/> No <input type="checkbox"/> Acceptable range: _____ Source plasma: Yes <input type="checkbox"/> No <input type="checkbox"/> Acceptable range: _____		
Back-up sample for fractionator (additional analyses, archive sample)?	Sample tube: Yes <input type="checkbox"/> No <input type="checkbox"/> Number of tubes + volume: _____ Segment/pigtail: Yes <input type="checkbox"/> No <input type="checkbox"/> Length of segment: _____		
Centrifugation programs (number, parameters...)	Program n°: _____ Speed: _____ Temperature: _____ Time: _____ Program n°: _____ Speed: _____ Temperature: _____ Time: _____		

MANUFACTURING / PROCESSING / PRODUCTION (2/4) – GMP CHAPTER 6.6, 6.7, 6.8 & 7

Plasma Freezing Plasma freezing (parameters, freezing cycle, maximum loading, validation of the core temperature...)	For Recovered: Last validation: ____/____/____ Max Loading: ____		
Freezing time / temperature	For Source: Last validation: ____/____/____ Max Loading: ____ Revalidation: Annually <input type="checkbox"/> Every 2 years <input type="checkbox"/> After repair <input type="checkbox"/>		
Does the validation of freezing processes consider worst-case scenarios that take into account minimum and maximum loads and positions in the freezer?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Plasma Storage (2005/62/EC/Annex 3.3.5.1)			
1. Are the storage areas provided for appropriately secure and segregated storage of distinct categories of blood and blood components, including quarantine, and released materials (recovered/source plasma)?	1. Yes <input type="checkbox"/> No <input type="checkbox"/> ____		
2. Is environment of work area adapted to ensure the work to proceed in a logical sequence?	2. Yes <input type="checkbox"/> No <input type="checkbox"/> ____		
3. Are lighting and ventilation appropriate and does not adversely affect recovered and source plasma storage?	3. Yes <input type="checkbox"/> No <input type="checkbox"/> ____		
4. Is the capacity of the cold warehouse sufficient for recovered and source plasma storage?	4. Yes <input type="checkbox"/> No <input type="checkbox"/> ____		
Is access to storage areas restricted/limited and only accessible to authorized persons? (2005/62/EC/Annex 3.3.5.1)	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Storage room: Recovered plasma #ID (S/N) ____	Capacity: ____	Temperature range: ____	
Storage room: Source plasma #ID (S/N) ____	Capacity: ____	Temperature range: ____	
Storage room: Transfusable plasma #ID (S/N) ____	Capacity: ____	Temperature range: ____	
Storage room: Red Cells #ID (S/N) ____	Capacity: ____	Temperature range: ____	
Plasma storage temperature monitoring (cold warehouse) (alarm set point temperature)	-18°C <input type="checkbox"/> -20°C or colder <input type="checkbox"/> 25°C or colder <input type="checkbox"/> Other <input type="checkbox"/> ____ Low alarm set: ____ High alarm set: ____		
Is there an alarm system alerting users in a timely manner to any excursion outside predefined limits?	Yes <input type="checkbox"/> No <input type="checkbox"/> CAMS Name ____		
Is there a scheduled program to control alarms regularly (who performs the test, periodicity, record....)?	Yes <input type="checkbox"/> No <input type="checkbox"/> Vendor ____ Periodicity ____		
Plasma storage parameters:			
1. Mapping/remapping (sensors);	1. Last mapping: ____ Number of sensors: ____		
2. Identification of cold and warm spots,	2. Cold spots: ____ Warm spots: ____ Alarms: ____		
3. Calibration of the sensors in the cold warehouse	3. Calibration: Annually <input type="checkbox"/> Every 2 years <input type="checkbox"/> After repair <input type="checkbox"/>		
Have provisions (alternatives) been made in the event of equipment failure or power failure in the main storage facility? (2005/62 / EC / Annex 3.3.5.2) (e.g. transfer of products in another cold warehouse, alternate solution)	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Is there a SOP in place to label and release the compliant plasma units?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: ____		Version: ____ -
Does the release of the plasma/box initiate a computer recording?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
1. Conformity check of labelling and plasma appearance	Yes <input type="checkbox"/> No <input type="checkbox"/>		
2. Concordance between units physically present in the box and those indicated on the listings	Yes <input type="checkbox"/> No <input type="checkbox"/>		

MANUFACTURING / PROCESSING / PRODUCTION (3/4) – GMP CHAPTER 6.6, 6.7, 6.8 & 7

Do you check whether the packaging well maintains the integrity and storage temperature of blood and blood components during distribution and transportation? (2005/62/EC/Annex 7.5).	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there a SOP in place to process/manage non-compliant units?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Is the computer systems designed to control decisions related to inventories and release of blood components able to prevent the release of all blood or blood components considered not acceptable for release?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there a preventing release of any components from a future donation from a deferred donor should be possible?	Yes <input type="checkbox"/> No <input type="checkbox"/>
In the event that a final component fails release due to a potential impact on patient safety, does the donor record immediately update to ensure, where appropriate, that the donor(s) cannot make a further donation?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Number of units processed / collected for the year?	Previous Year: _____ Current year: _____
Summary/Inventory of discarded units	
1. Percentage of Donor deferred	Previous year: _____ Current year: _____
2. Percentage of wasted units due to units mislabeling	Previous year: _____ Current year: _____
3. Percentage of wasted units due underweight	Previous year: _____ Current year: _____
4. Percentage of wasted units due to overweight	Previous year: _____ Current year: _____
5. Percentage of units broken or loss of integrity	Previous year: _____ Current year: _____
6. Percentage of units not released due to visual aspect	Previous year: _____ Current year: _____
Color: milky plasma (lipaemia), pink/red plasma (hemolysis), purple/brown plasma (bacterial contamination), visible clots, icteric, etc.	
7. Percentage of units not released due to testing	Previous year: _____ Current year: _____
8. Percentage of units not released due to expiration date	Previous year: _____ Current year: _____
(outdated components (expired date))	
Are there OOS and OOT results procedures available?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Percentage of Non-conformities due to temperature excursion during transport to production?	Year n-1: _____ Number of NC: _____ CAPAs _____ Year n: _____ Number of NC: _____ CAPAs _____
Do you monitor blood component quality using statistical process control to ensure that a state of control is maintained throughout the blood component lifecycle with the relevant process trends evaluated?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is the maintenance of the validated status of the blood components documented in the Product Quality Review?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Are Incremental changes over time and the need for any additional actions (e.g. enhanced sampling) considered?	Yes <input type="checkbox"/> No <input type="checkbox"/>

OOS = Out-of-Specification Results: A result that falls outside established acceptance criteria which have been established in official compendia and/or by company docs

OOT = Out of Trend Results: A time dependent result which falls outside a prediction interval or fails a statistical process control criterion

MANUFACTURING / PROCESSING / PRODUCTION (4/4) – GMP CHAPTER 6.6, 6.7, 6.8 & 7

Is there a list of critical equipment for the manufacturing activity?	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Please provide the list</i>		
Name of the electronic equipment management system in use (e.g. Infor EAM, SAP...) (<i>Description and overview</i>)	Name: _____	Version: _____		
Are the equipment purchased from approved suppliers?	Yes <input type="checkbox"/> No <input type="checkbox"/>	SOP: _____	Version: _____	
Centrifugation programs (number, parameters...)	Program Red Cells	Speed: _____	Temperature: _____ Time: _____	
	Program VM	Speed: _____	Temperature: _____ Time: _____	
	Program NAT	Speed: _____	Temperature: _____ Time: _____	
Number of manufacturing/processing/production equipment per type of use:				
1. Centrifuges	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____
2. Separator/Extractors/Expressors	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____
3. Balances/scales/weights	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____
4. Sealers / thermal welders	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____
5. Freezer/Walk-In-Freezer	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____
6. Refrigerator/Walk-In-Refrigerator	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____
7. Storage room for final products (Cold room/ Storage Walk-In-Freezer)	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	Total: _____ Per site: _____	Number	Total: _____ Per site: _____

OUTSOURCED ACTIVITIES MANAGEMENT – GMP CHAPTER 8

Do you outsource certain activities?	Transport (samples) <input type="checkbox"/> Metrology <input type="checkbox"/> Pest Control <input type="checkbox"/> Cleaning/Janitorial <input type="checkbox"/> BMW Management <input type="checkbox"/> Others <input type="checkbox"/> Activity: _____ Others <input type="checkbox"/> Activity: _____																												
Is there a SOP in place to outline how outsourcing activities must be managed?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____																												
Provide the List of main outsourced activities																													
Are outsourced activities covered by written contracts covering these activities, the products or operations to which they are related, and any technical arrangements made in connection with? <i>(Written contract between the contract giver: establishment or institution that sub-contracts particular work or services to a different institution and given acceptor: establishment or institution that performs particular work or services under a contract for a different institution)</i>	<table border="1"> <tr> <td>Transport</td> <td>Yes <input type="checkbox"/> No <input type="checkbox"/></td> <td>No. contract: _____</td> <td>Date _____</td> </tr> <tr> <td>Metrology</td> <td>Yes <input type="checkbox"/> No <input type="checkbox"/></td> <td>No. contract: _____</td> <td>Date _____</td> </tr> <tr> <td>QC</td> <td>Yes <input type="checkbox"/> No <input type="checkbox"/></td> <td>No. contract: _____</td> <td>Date _____</td> </tr> <tr> <td>Cleaning</td> <td>Yes <input type="checkbox"/> No <input type="checkbox"/></td> <td>No. contract: _____</td> <td>Date _____</td> </tr> <tr> <td>Pest control</td> <td>Yes <input type="checkbox"/> No <input type="checkbox"/></td> <td>No. contract: _____</td> <td>Date _____</td> </tr> <tr> <td>Testing</td> <td>Yes <input type="checkbox"/> No <input type="checkbox"/></td> <td>No. contract: _____</td> <td>Date _____</td> </tr> <tr> <td>Others</td> <td>_____</td> <td>No. contract: _____</td> <td>Date _____</td> </tr> </table>	Transport	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____	Metrology	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____	QC	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____	Cleaning	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____	Pest control	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____	Testing	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____	Others	_____	No. contract: _____	Date _____
Transport	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____																										
Metrology	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____																										
QC	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____																										
Cleaning	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____																										
Pest control	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____																										
Testing	Yes <input type="checkbox"/> No <input type="checkbox"/>	No. contract: _____	Date _____																										
Others	_____	No. contract: _____	Date _____																										
Does the contract drawn up between the contract giver and the contract acceptor specify their respective responsibilities relating to the contracted operations?	Yes <input type="checkbox"/> No <input type="checkbox"/>																												
Are all arrangements for blood collection, processing and testing in compliance with the requirements of Good Practice and regulatory requirements and agreed by both parties?	Yes <input type="checkbox"/> No <input type="checkbox"/>																												
Does the contract clearly describe who is responsible for purchasing materials, testing and releasing materials, undertaking blood collection, and for processing and testing (including in-process controls)?	Yes <input type="checkbox"/> No <input type="checkbox"/>																												
In the case of sub-contracted analyses, does the contract state the arrangements for the collection of samples and the contract acceptor understands that they may be subject to inspections by the Competent Authorities?	Yes <input type="checkbox"/> No <input type="checkbox"/>																												
Are the preparation and distribution records, including reference samples kept by, or be available to, the contract giver?																													
Are any records relevant to assessment of the quality of the blood or a blood component in the event of complaints or a suspected defect accessible and specified in the defect/recall procedures of the contract giver?																													
Do you perform external audit of your sub-contractors on a regular basis (scheduled)?	On-site audit <input type="checkbox"/> Frequency: _____ SOP Ref: _____ Off-site audit <input type="checkbox"/> Frequency: _____ SOP Ref: _____																												
What are the standards/referential used for the audit of the outsourced activities?	ISO <input type="checkbox"/> GMP <input type="checkbox"/> AABB <input type="checkbox"/> FDA <input type="checkbox"/> Other <input type="checkbox"/> :																												
Percentage of audit conducted for outsourced activity meet?	Year n-1: _____ Percentage of external audits _____ Year n: _____ Percentage of external audits _____																												
Number of "For cause audit" for the outsourced activities (non-scheduled)?	Year n-1: _____ Number of "For cause audit" _____ Year n: _____ Number of "For cause audit" _____																												

COMPLAINTS/CLAIMS - QUALITY DEFECTS AND PRODUCT RECALLS –GMP CHAPTER 9

Are complaints and other information, including serious adverse reactions and events correctly documented and investigated for causative factors?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there a SOP in place to handle complaints and claims of internal/external clients/customers, donors (litigation, unsatisfied customers, fractionators...)?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____
Does the procedure in place ensure that the Competent Authorities are notified, as appropriate, of serious adverse reactions or serious adverse events in accordance with regulatory requirements? <i>(2005/62/EC/Annex 9.2)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is there an effective recall procedure in place, including a description of the responsibilities, notification of the Competent Authority, and actions to be taken? <i>(2005/62/EC / Annex 9.3.2)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____ Version: _____ <i>(Purpose of the investigation: identify any donor who might have contributed to causing the transfusion reaction and to retrieve available blood components from that donor, as well as to notify consignees and recipients of components collected from the same donor in the event that they might have been put at risk (2005/62/EC / Annex 9.3.3))</i>
1. Are actions taken within pre-defined periods of time?	1. Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Are actions included tracing all relevant blood components and, where applicable, must include trace-back?	2. Yes <input type="checkbox"/> No <input type="checkbox"/>
Are recalled blood components or products systematically identified and stored separately in a secure area while awaiting a decision on their fate?	Yes <input type="checkbox"/> No <input type="checkbox"/>
What is the number of complaints?	Year n-1: _____ Number of complaints: _____ Year n: _____ Number of complaints: _____
What is the percentage of quality defect?	Year n-1: _____ Percentage of quality defect: _____ Year n: _____ Percentage of quality defect: _____
Ways of communication with suppliers / vendors / manufacturers.....	Mailbox <input type="checkbox"/> Phone <input type="checkbox"/> Fax <input type="checkbox"/> Email <input type="checkbox"/> Others <input type="checkbox"/> _____
Ways of communication with clients/customers (internal/external), hospitals, fractionators....	Mailbox <input type="checkbox"/> Phone <input type="checkbox"/> Fax <input type="checkbox"/> Email <input type="checkbox"/> Others <input type="checkbox"/> _____

SELF-INSPECTION, AUDITS AND IMPROVEMENTS – GMP CHAPTER 10

Name of software system in use to trace and follow self-inspection and internal audits (agenda, report, CAPA...)	Name: _____ Version: _____
Is there a SOP in place to perform self-inspections and/or internal audits? <i>(2005/62/EC / Annex 10.1)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref.: _____ Version: _____
Is there a program in place for self-inspection and internal audits <i>(who prepares this planning, what is the frequency)?</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref.: _____ Version: _____
Self-inspection/internal audits performed according to scheduled plan? <i>Provide last audit date for the site</i>	Yes <input type="checkbox"/> No <input type="checkbox"/> Date of last audit: _____
Are there documented records for self-inspections & internal audits/ that lead to the implementation of relevant CAPAs?	Yes <input type="checkbox"/> No <input type="checkbox"/> <i>Please provide audit reports for example</i>
Self-inspections/internal audits performed by? (Position / sector of activity)?	_____
How many internal auditors / trainings of auditor?	Nb of auditors: _____ Qualification/training: _____
What are the standards/referential used?	ISO <input type="checkbox"/> GMP <input type="checkbox"/> JOCE <input type="checkbox"/> Ph. EU <input type="checkbox"/> Others <input type="checkbox"/> _____
Degree of achievement in percentage according to planned schedule (audit performed vs. audit scheduled)?	Previous year: _____ Current year: _____
Number of deferred planned self-inspection/internal audit?	Nb: _____ Reason for deferred audits _____
Number of unscheduled audits performed?	Nb: _____ Reason for unscheduled audits _____
Number of critical non-conformities per activity?	Nb: _____ Level of gravity _____
Number of major non-conformities per activity?	Nb: _____ Type of MD _____

TRANSPORT OF SAMPLE TUBES AND BLOOD COMPONENTS

Is the transport of sample tubes from the customers facilities to the labs an outsourced activity?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Do the transportation routes clearly define? Are seasonal and other variations considered during verification of transport?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Does a risk assessment perform to consider the impact of variables in the transportation process other than those conditions which are continuously controlled or monitored? (e.g. delays during transportation, failure of cooling and/or monitoring devices, blood component susceptibility and any other relevant factors)?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Due to the variable conditions expected during transportation, do you perform a continuous monitoring and recording of any critical environmental conditions?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Who is in charge of the transport of sample tubes from the customers' facilities to the testing labs?	
Name of transporter company	Name: _____
Number of trucks dedicated for sample tubes?	
Name of the electronic transport equipment management system in use (if applicable)	Name: _____ Ref: _____ Version: _____
Is the traceability of the supply chain managed electronically (equipment)?	Yes <input type="checkbox"/> No <input type="checkbox"/> IT System used: _____
Trucks purchased from approved suppliers?	Yes <input type="checkbox"/> No <input type="checkbox"/> _____
Frequency of the performance qualification?	Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> None <input type="checkbox"/> - Justify: _____
Frequency of routine maintenance?	Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> None <input type="checkbox"/> - Justify: _____
Frequency of Internal Quality control (QC) performed on truck(s)	Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> None <input type="checkbox"/> - Justify: _____

TRANSPORT BOXES USED

Frequency of the performance qualification?	Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> None <input type="checkbox"/> Justify: _____
Does performance qualification perform with extreme weather conditions (winter / summer)?	
Is there a SOP in place to define the cleaning/disinfecting of the transport boxes?	
Frequency of the cleaning/disinfecting of the transport boxes?	Daily <input type="checkbox"/> Twice a week <input type="checkbox"/> Weekly <input type="checkbox"/> None <input type="checkbox"/> Justify: _____
Date of the latest routine maintenance	

TRANSPORT OF SAMPLE TUBES AND BLOOD COMPONENTS

REFRIGERATED VEHICLES/TRAILS/TRUCKS USED (TRANSPORT OF UNITS/SAMPLE TUBES)

Number of trucks per type	Whole blood: _____/Red cells _____/Plasma _____			
Trucks purchased from approved suppliers?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP Ref: _____ Version: _____			
Frequency of the performance qualification?	Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> None <input type="checkbox"/> Justify: _____			
Does performance qualification conduct with extreme weather conditions (winter / summer, longest distance, longest duration of transport)?				
Number of performance qualification not conducted on schedule:				
Frequency of routine maintenance?	Monthly <input type="checkbox"/> Biannually <input type="checkbox"/> Annually <input type="checkbox"/> None <input type="checkbox"/> Justify: _____			
Number of planned maintenances performed in the previous year:				
Number of curative interventions performed in the previous year:				
Maximum number of reoccurring curative intervention performed on the same vehicle	Type/SN#/ID#		Number:	
Frequency of Internal Quality control (IQC) per vehicle:	Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> None <input type="checkbox"/> - Justify: _____			
Maximum number of unsatisfactory Internal Quality control per vehicle:				

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Does Plasma QC activity perform on-site?	Yes <input type="checkbox"/> No <input type="checkbox"/> By whom: _____			
Is there a list of critical equipment for the QC activity?	Yes <input type="checkbox"/> No <input type="checkbox"/> Please provide the list			
Equipment purchased from approved suppliers?	Yes <input type="checkbox"/> No <input type="checkbox"/> SOP: _____ Version: _____			
Is there a sampling program in place to perform plasma QC up-to-date?	Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____ Version: _____			
Does Plasma QC activity outsource?	Yes <input type="checkbox"/> No <input type="checkbox"/> Vendor: _____			
Are acceptance criteria based on a defined specification for each blood donation and blood component?	Yes <input type="checkbox"/> No <input type="checkbox"/> <i>(Specifications set out in the Standards section of Chapter 5 - Component monographs contained in the Guide to the preparation, use and quality assurance of blood components - Council of Europe may be used).</i>			
Plasma QC contract (frequency, tests to be done, sampling, method, reagents...)?	Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____			
Transport of the plasma samples to be controlled from organization to the outsource services	Validated: Yes <input type="checkbox"/> No <input type="checkbox"/>		Ref: _____	
	Controlled: Yes <input type="checkbox"/> No <input type="checkbox"/>		Ref: _____	
Factor VIII quality control (Provide Package inserts)	Method: _____		Reagent: _____ Vendor: _____	
	Single <input type="checkbox"/> On pool <input type="checkbox"/>		Pool size: _____ Instrument: _____	
Total Protein quality control (Provide Package inserts)	Method: _____		Reagent: _____ Vendor: _____	
	Single <input type="checkbox"/> On pool <input type="checkbox"/>		Pool size: _____ Instrument: _____	
Residual leucocytes, red cells and platelets measures in the plasma (Provide Package inserts)	Method: _____		Reagent: _____ Vendor: _____	
	Single <input type="checkbox"/> On pool <input type="checkbox"/>		Pool size: _____ Single <input type="checkbox"/>	

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Equipment/Instrument for Plasma quality control:

1. Instrument for FVIII measure	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	_____	Number	_____
2. Instrument for Total Protein measure	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	_____	Number	_____
3. Instruments for residual cells counting	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	_____	Number	_____
4. Instrument for Bacteria control	Name:	_____	Name:	_____
	Reference:	_____	Reference:	_____
	Manufacturer:	_____	Manufacturer:	_____
	Number	_____	Number	_____
Are there OOS (out-of-specifications) and OOT (out-of-trend) results procedures available? **		Yes <input type="checkbox"/> No <input type="checkbox"/> Ref: _____ Version: _____		

References, regulations used for LFB assessment

European regulations:

- Council Recommendation **98/463/EC** of 29 June 1998 on the suitability of blood and plasma donors and the screening of donated blood in the European Community.
- Commission Directive **2001/83/EC** on the Community Code relating to medicinal products for human use.
- Commission Directive **2002/98/EC** setting standards of quality and safety for the collection, testing, processing, storage and distribution of human blood and blood components.
- Commission Directive **2003/94/EC** of 8 October 2003 laying down the principles and guidelines of good manufacturing practice in respect of medical products for human use and investigational products for human use.
- Commission Directive **2004/33/EC** implementing Directive **2002/98/EC** as regards certain technical requirements for blood and blood components.
- Commission Directive **2005/61/EC** implementing Directive **2002/98/EC** of the European Parliament and of the Council as regards traceability requirements and notification of serious adverse reactions and events.
- Commission Directive **2005/62/EC** implementing Directive **2002/98/EC** of the European Parliament and of the Council as regards Community standards and specifications relating to a quality system for blood establishments.
- Good Practice Guidelines for Blood Establishment Required to Comply with Directive **2005/62/EC** (This text in force by 15/02/2018 / Per Commission Directive (EU) **2016/1214**)).
- Commission directive **2016/1214** of the **25th July 2016** amending Commission Directive **2005/62/EC** as regards to quality standards and specifications for blood establishments.
- Recommendation **95(15)** of the Council of Europe entitled "Guide to the preparation, use and quality assurance of blood components".
- **Annex 14 & Annex 15** - EU Guidelines for GPM for Medicinal Products for Human & Veterinary Use.
- European Pharmacopeia Monograph: Human plasma for fractionation (**0853**).